

Certificate of Warranty

This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

What is covered and how long is it covered ?

For a period of 5-years from the date of retail purchase by the original end-use purchaser, DesignStein LLC warrants that this product to be free from any defects in manufacturing, materials and workmanship.

What is not covered:

This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident; excess moisture; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do:

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective part or parts within a reasonable period of time and free of charge.

What we will not do:

Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

What you must do to obtain Limited Warranty Service:

Return product, with proof of purchase from an authorized Hornet Heater dealer, using the following procedures:
(register Hornet Heater purchase online to avoid loss of proof of purchase)

1. Contact DesignStein, LLC for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by DesignStein, LLC; and
3. Place required return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Other conditions:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. DESIGNSTEIN, LLC MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL DESIGNSTEIN BE LIABLE FOR LOSS OF, DAMAGE TO OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY.

This warranty is void if the label bearing the serial number has been removed or defaced. It is also void if the rivets holding the end caps have been removed for any reason.

Other legal rights:

This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state or country to country. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

DesignStein, LLC
325-450-2202
www.AircraftHeaters.com
www.BoatBilgeHeaters.com

